

# Dr. Marilyn Manning & The Consulting Team



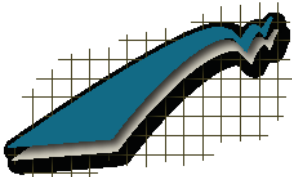
Dr. Marilyn Manning, CEO

*For the past 15 years, Dr. Manning has been a "go to" resource for dealing with workplace issues. From communications issues to understanding goals and perspectives, time and time again she has been able to help build a cohesive, team oriented staff.*

Timothy Neal  
Board President  
Hope Hospice

## Partial Client List

Over 40 California Municipalities & Public Agencies  
Alameda County Library Foundation  
Catapult Communications  
General Electric  
Johnson & Johnson  
Lockheed  
Meeting Professionals International  
National Speakers Association  
PayPal  
Stanford University Hospital  
USGS



Facilitating Positive Change

## Resolving Conflict with Difficult Personalities

**Are you getting bogged down dealing with interpersonal disagreements and other sticky issues? Are you struggling with competing priorities or personal agendas? Do you find yourself wasting energy trying to accommodate big egos instead of focusing on the critical challenges facing your organization?**

**Unresolved conflicts, grievances, and miscommunications waste enormous amounts of time and energy. There is also a bottom-line cost in lost productivity, possible legal actions, and negative market reputation.**

**This workshop is designed to help you save time, money, and energy by resolving conflicts in their early stages when they are easiest to solve.**

### Participants will learn to:

- Handle challenging behaviors
- Reduce anger and negativity
- Develop resolution strategies
- Stay calm when under pressure
- Sharpen their listening and negotiating skills
- Influence diverse styles to make needed changes

*Dr. Manning is a positive, energetic, and hard-working professional in her field. We were very much impressed with her superb insight, personal style, and feedback as well as with the results achieved. I highly recommend Dr. Manning and The Consulting Team for their specialized work in the areas of coaching, team building, leadership training, and conflict resolution.*

David Kapler, Fire Chief, City of Alameda Fire Department

**The Consulting Team, LLC**, was founded by international author, speaker, and certified management consultant **Dr. Marilyn Manning, Ph.D.** The Consulting Team is a consortium of recognized experts in communication, training, facilitation, coaching, leadership development, change, conflict mediation, strategic planning, and team building. For over 20 years The Consulting Team has helped their clients solve difficult organizational and people problems. Their success is evident in that 94% of their work is repeat business.

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